

Our Promise To You

100% satisfaction guaranteed. Please see below for Famous Smoke Shop's Guarantee Policy.

"I do not consider a sale complete until the customer is satisfied." - Arthur Zaretsky

RETURNS POLICY

Famous Smoke Shop has been faithfully serving customers since 1939. I care about your satisfaction. I stand behind every product we sell. I take pride in selecting and testing many of the cigars that we sell. I only deal with quality cigar manufacturers. Cigars are my only business. You can buy from me with confidence. You may make a return for any reason. Your return will be handled with courtesy and professionalism and the refund or replacement will be processed quickly. This is my guarantee to you, our customer. We guarantee our cigars and other products up to 30 days from the shipping date. After that time period, returns will NOT be accepted.

RETURN POLICY GUIDELINES

- On boxes or bundles of 25 or more, full credit will be issued for cigars if 4 or less have been consumed.
 - On boxes or bundles of 20, full credit will be issued for cigars if 3 or less have been consumed.
 - On boxes of 10 or 15, full credit will be issued for cigars if 2 or less have been consumed.
- Notwithstanding the above, for an order containing free cigars the above return policy does not apply.

Please do not return any out or partially smoked cigars. Cigars believed to be unsmokeable or defective must still be in a condition to be sent back to the manufacturer.

If returns are received in less than adequate condition, our returns department reserves the right to deny or prorate your credit accordingly.

All promotional items must be returned in their original box along with cigars or you will be charged our current selling price for the item.

Original shipping will be refunded only when one of the following is true:

- defective merchandise
 - wrong item shipped due to our error
 - damaged in transit
- Return shipping will be at our expense if our carrier of choice is used.

HOW TO MAKE A RETURN

Call 800-672-5544 and press "3" for Customer Service. Customer Service Hours are: Monday to Friday 8:00 AM to 7:00 PM EST. Customer service will issue a return merchandise authorization number. Please mark this number clearly on the outside of your return package. Shipping charges on returns sent through other means will not be refunded.

Arthur Zaretsky
Arthur Zaretsky
President

Arthur@famous-smoke.com

Page #	Item Number & Description (Specify cigar brand & size)	Back Order*	Color / Wrapper	Quantity	Price Each	Total
		Y / N				
		Y / N				
		Y / N				
		Y / N				
Merchandise Total						
Shipping See chart below						
*Ship to PA State add 6% sales tax (Allegheny & Philadelphia Counties 7%)						
Grand Total						

*BACK ORDERS: We now accept back orders on most products at no additional charge. If you wish to back order an item please circle the letter "Y" in the "Back Order" column above. We will make only one shipment for back orders. If two or more items are back ordered we will hold the back order until all items are available before shipping the remainder of your order.

Famous Smoke Shop-PA, Inc. 1100 Conroy Place, Easton, PA 18040

Ordering Information

Orders Received Before 2:00pm EST Will Ship Same Day!

Toll-Free 1-800-672-5544

Phone Order Hours:
Mon-Sat: 8am to 9pm / Sun: 9am-5pm EST
Customer Service Hours: Mon-Fri: 8am to 7pm EST

www.famous-smoke.com/catalog

Fax 1-800-331-0870

E-mail: cigars@famous-smoke.com

Credit Card Billing Information

Name First _____ M.I. _____ Last _____

Company Name (if applicable) _____

Address _____ Apt./Ste.# _____

City _____ State _____ Zip _____

Home Phone _____ Business Phone _____ Cell Phone _____

Email Please email me about Famous Smoke Shop specials. _____ Date of Birth (Required) _____

SHIP TO: (if different from billing address) _____

Name First _____ M.I. _____ Last _____

Company Name (if applicable) _____

Address _____ Apt./Ste.# _____

City _____ State _____ Zip _____

CHECK ENCLOSED (Payable to Famous Smoke Shop-PA, Inc.) MONEY ORDER ENCLOSED

CHARGE TO:

Expiration Date: -

Credit Card Number: -

Security Code:

Cardholder's Name as it Appears on Card _____

Signature _____

REGULAR SHIPPING CHARGES		
Order Amount	Ground Service	2 Day* Air
\$0.00 to \$40.00	\$4.99	\$9.99
\$40.01 +	\$5.99	\$9.99
		Next Day* Air
		\$19.99(per pm)/\$29.99(amt)
		\$19.99(per pm)/\$29.99(amt)

Please refer to page 2 for **FREE SHIPPING** info.
US Postal Service \$7.50 per order. *Business Days Only!

Wrapper Color

Wrapper color is noted throughout the catalog next to ring size.

N = Natural D = Dark Natural O = Oscuro (Mad/Mad)

C = Claro M = Maduro R = Rosado

Bill Me Later is subject to credit approval. "Bill Me Later" is subject to credit approval.

*Bill Me Later® is subject to credit approval and is offered by CIT Bank, Salt Lake City, Utah. The Bill Me Later® account is governed by Utah and Federal Law and is available to U.S. customers. By requesting Bill Me Later®, you agree to: pay for the purchase in a timely manner; authorize CIT Bank, Salt Lake City, Utah, to obtain and review your credit report in connection with this purchase; and certify that you are of legal age in your state of residence and have provided accurate information in connection with this purchase.